

ZEVA NATIONAL REPORT - Croatia

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Aging of physicians

- ▶ emigration and large deficit of active working population of doctors
- ▶ the elderly population of physicians replaces and fills the lack of doctors
- ▶ the lack of doctors is about 3500
- ▶ about 500 doctors left Croatia in last two years
- ▶ average age of doctor in Croatia is 50 years.

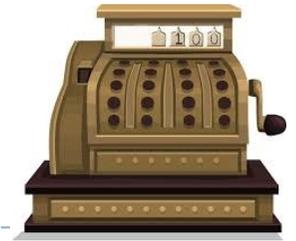


The Medical Chamber of Croatia proposed measures to increase the number of doctors.

- ▶ allowing collective agreement for doctors
- ▶ better organization of working time
- ▶ allowing additional hours of working time at the employer from the same services
- ▶ increasing the number of executors in the system
- ▶ favorable housing loans
- ▶ tax benefits for living and working in smaller and less attractive communities
- ▶ allowing of professional development as equitable advancement in the profession
- ▶ simpler and more effective procedure of recognition of foreign qualifications



Remuneration of doctors in private practices



- ▶ evaluation of medical work in private practice is regulated by the Act on Medical Practice
- ▶ the lowest price of the physicians in private practice is determined by the Croatian Medical Chamber
- ▶ individual price for every medical service to every private doctor, considering that prices for services are not lower than those published in the price list of the Croatian Medical Chamber



Disciplinary procedures



- ▶ the doctor may correspond to a ***Criminal court*** and to the ***Court of Honor of the Medical Chamber***
- ▶ Disciplinary proceeding is conducted by appropriate application of the provisions of the ***Act of Criminal Procedure***
- ▶ A doctor, who is found guilty of committing a crime by final court decision, can later be considered unworthy to carry out medical activities by Court of Honor



The doctor is disciplinary responsible if he:



- ▶ 1. violates the provisions of the Law on Medical Practice,
- 2. violates the Code of Medical Ethics and Deontology,
- 3. performs unprofessional in his medical profession,
- 4. violates the reputation of the medical profession by his behavior towards the patient, other doctors or other third parties,
- 5. does not fulfill certain membership obligations towards the Association, according to the Statute or other regulations,
- 6. commits crime making him ineligible for the practice of medicine

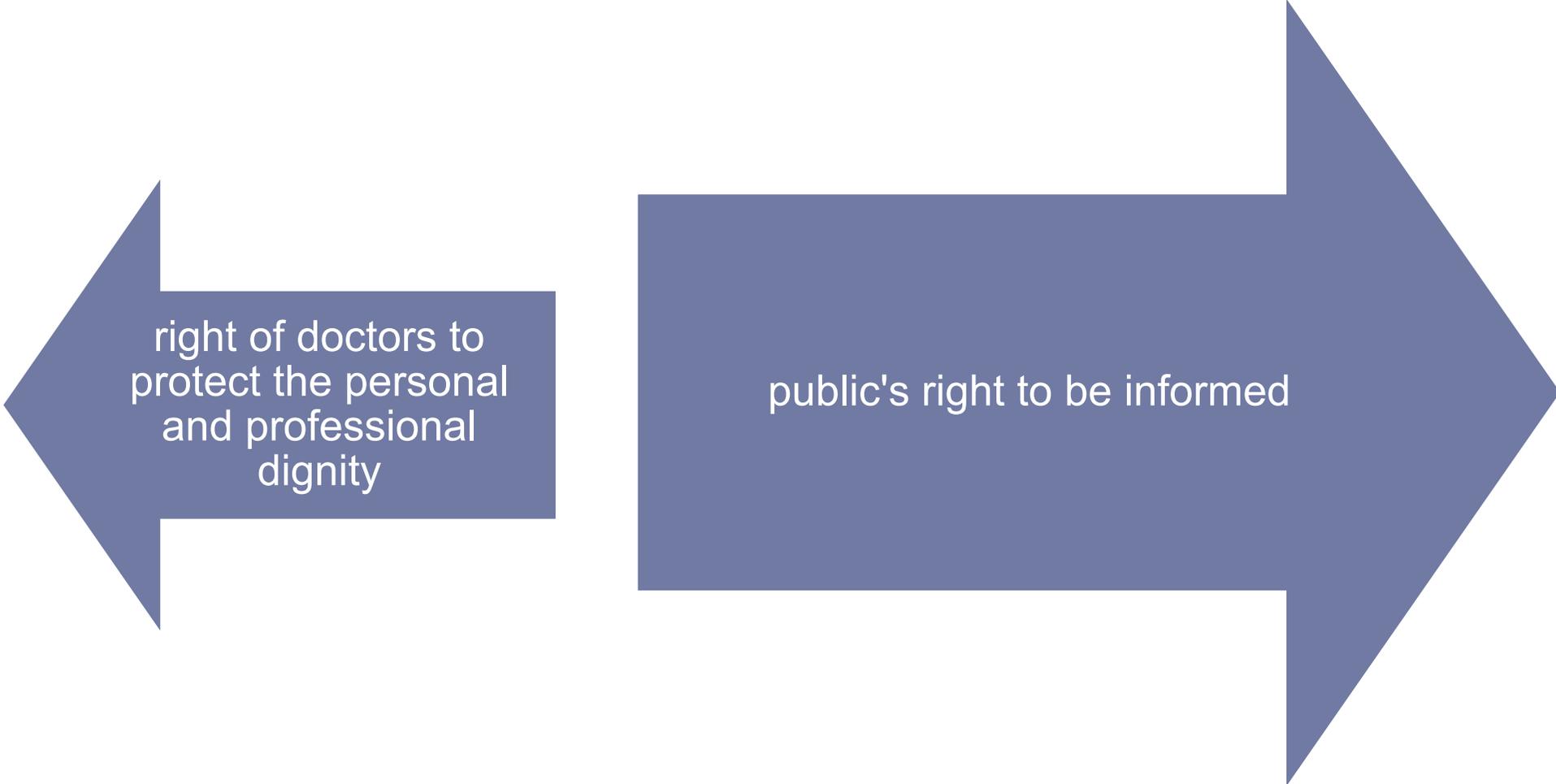




Doctors in media

- ▶ possibility of lawsuits for crimes against slander, insult and offense humiliation is included as part of the Penal Code and it is applied to all Croatian citizens, not just to doctors
- ▶ no professional journalism the information on possible medical error is sensationalized greater sale of newspapers





right of doctors to
protect the personal
and professional
dignity

public's right to be informed



Research on the opinion of members on the perception of the presentation of doctors and health care in media

- ▶ 55% believe that the media, in relation to other topics, does not provide adequate space for themes about Health
- ▶ 81% of doctors believe that the media reports on health care unobjective and mostly negative
- ▶ 94% of doctors believe that the media does not protect the privacy and reputation of doctors



Croatian Medical Chamber



- ▶ public and objective statement whenever possible and if requested by the members of the Chamber.

