



VIOLENCE AGAINST PHYSICIANS – THE PROJECT OF THE MEDICAL CHAMBER OF SLOVENIA

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VIOLENCE IN THE SLOVENIAN HEALTH SYSTEM

- Reality:
 - Two members of Medical Chamber of Slovenia were killed at their workplace
 - None of these workplaces were declared as dangerous
- Medical staff (doctors, nurses, administrative workers, etc) suffer of violence at workplace on a daily basis:
 - Violence from patients and their companions (relatives, friends)
 - Violence coming from management
 - Mobbing – between different professions and inside of particular professional group

HOW TO IMPROVE SAFETY OF STAFF AT THEIR WORKPLACE

- We do not have any specific law about protection of health care workers (there is a general Law on safety and health at workplace)
 - According to this law health institutions have to organize the protective measures by themselves.
 - But:
 - Denial of seriousness of the problem of violence
 - Lack of knowledge and financial resources
 - Fear of reporting violent incident (general culture of permitting the violence)

NE DOPUŠČAJMO NASILJA DO NOT ALLOW THE VIOLENCE

- Common project of Medical Chamber of Slovenia and
 - Nurses (chamber and associations)
 - Educational institutions (School of Medicine, School of Nursing)
 - Police
 - Professionals – with specific knowledge from this field (law, psychology, safety,)

PROJECT PROPOSALS – OUTLINES

- Survey on violence against medical staff at work place
- Analysis of common situation
- Proposals for changing the legal grounds – the law for protection of physicians and other medical workers against violence
- Guidelines for managing the violent patient or other visitors
- Education campaigns for all medical workers (POND as good experience)
- Permanent psychosocial support for victims of violence